

# Policies and Procedures

## Alcohol

No alcoholic beverages may be brought into LBMS. Alcoholic beverages may only be sold by the Stadium during the events.

## Cameras and Recording Devices

As a general rule, audio and video recording devices of any kind are not permitted inside the Stadium. Cameras with lenses greater than 12" are also not permitted for entry. This is subject to change on an event-by-event basis. If by chance, a patron brings a camera or an audio or video recording device to an event, the patron will be asked to return that item to his or her vehicle. LBMS cannot hold any personal property belonging to a guest.

## General Rules

LBMS does not allow the use of any adhesive tape. Stickers and adhesive-backed decals are not to be given out in or around the building. Nails and screws are not to be driven into the Stadium field, structure ceilings, chairs and walls.

## Guest Conduct

In addition to providing excellent customer service in all of our fan relations, Liberty Bowl Memorial Stadium and Fairgrounds "Fan Code of Conduct" was developed to assist in providing a safe and fun atmosphere for all guests.

Liberty Bowl Memorial Stadium and Fairgrounds is dedicated to creating a unique fan experience. Memphis fans are among the most loyal fans in college football, exemplifying community support and sportsmanship. The perception of our venue is constructed by all associated parties, inclusive of our players, coaches, employees and most importantly—our fans. In order to generate a high intensity environment for our hometown teams, we need the help of each and every fan to maintain our Code of Conduct. The Management at Liberty Bowl Memorial Stadium and Fairgrounds reserves the right to deny entry to the facility or eject guests displaying undesirable behavior, as determined by event personnel or management.

The following are several guidelines that have been established to ensure our events are successful and enjoyable for all fans:

### **All guests should:**

- Sit only in your ticketed seat and show ticket(s) to guest services representative upon request.
- Keep their feet off other patron's seats. Fans are not permitted to stand on seats at any time.
- Contact the nearest guest services representative if there are any issues; never escalate matters and never handle issues by yourselves.
- Adhere to the "Prohibited Items" list when entering the facility.

**Any guests committing the following actions may have their tickets revoked, become ejected from the venue or be subject to arrest (*Ejected guests do not receive a refund for their ticket(s), nor are they compensated in any way*):**

- Displaying inappropriate or improper behavior towards other fans and/or employees of LBMS.
- Using disruptive language and/or gestures that are abusive.
- Verbal, written (including signage) or physical harassment of opposing team fans.
- Wearing obscene or disruptive clothing that may be offensive to others.
- Attempting to gain access to restricted areas without proper accreditation or premium areas without proper ticket or authorization.
- Misuse of tickets and/or credentials.
- Intoxication or other substance impairment that results in disruptive behavior.
- Interfering with game action, including throwing objects onto the ice surface.
- Violating the Provincial Government's, no smoking legislation.

- Causing physical damage to the building or property surrounding LBMS.
- Violation of LBMS rules, regulations and policies.

Our building staff and event personnel are always available for our guests to rely on and to help ensure that each and every fan has a positive and memorable experience at Liberty Bowl Memorial Stadium and Fairgrounds.

We want to thank you in advance for adhering to these policies and appreciate your passion for all events at Liberty Bowl Memorial Stadium and Fairgrounds!

#### **Guidelines for Exhibiting Motorized Vehicles**

- 1) There shall be no refueling of vehicles inside the building.
- 2) There shall be an adequate amount of fire extinguishers of an approved type in and around the area where the vehicle is being displayed.
- 3) Vehicle keys must at all times be readily available to Stadium Management.
- 4) Any vehicle with any type of leak will not be permitted to be displayed.
- 5) Keys for unattended vehicles or vehicles remaining overnight must be given to the Stadium.
- 6) The maximum amount of fuel contained shall be no more than 1/8 tank per vehicle.
- 7) Batteries must be disconnected at all times while in the building except for move-in and move-out.
- 8) There shall not be any storage of flammable fuel in the building except for that which is in the vehicle.
- 9) There shall be no repair work done on vehicles while inside the building.
- 10) Fuel tank doors must be locked or fuel caps taped shut.
- 11) Vehicles may not be started except for move-in and move-out.
- 12) Cleaning of vehicles is the responsibility of the vehicle owner and must follow Stadium policies.

#### **Leaflets/Brochures**

Distribution of any printed materials or selling of any items is prohibited on Fairgrounds property.

#### **Re-entry into Liberty Bowl Memorial Stadium**

Once a patron leaves the Stadium during an event, there is no re-entry permitted unless another ticket is purchased with the exception of medical or emergency situations.

#### **Re-selling of Tickets (Scalping)**

Re-selling of tickets by private parties is prohibited on the Fairgrounds property.

#### **Selling of Illegal Merchandise (Bootlegging)**

Selling of illegal merchandise (merchandise not sold under the approval of Stadium management is prohibited on the Fairgrounds property and is subject to confiscation.

#### **Smoking**

Smoking is not permitted anywhere on the property of Liberty Bowl Memorial Stadium and Fairgrounds outside of the designated area(s). Stadium management and guest services personnel can instruct patrons on these designated smoking areas. Please extinguish all smoking materials prior to entering the Fairgrounds property.

**Prohibited Items:**

For the safety and security of our guests, the following is not permitted inside the Stadium:

*Note: Please be aware that we reserve the right to conduct random bag checks as you enter the building to ensure no prohibited items are entering the premises.*

- Bags not compliant with the stadium's Clear Bag Policy (small clutches & purses permitted, 5"x7"; clear bags & totes only, 12" x 6" x12" maximum size). *Please See Clear Bag Policy*
- Briefcases, luggage of any kind, computer bags, camera/video recorder bags
- Seat Cushions larger than a single seat (a maximum of 18" wide, 12" deep with arms)
- Baby Strollers
- Umbrellas
- Cameras with lens greater than 12" and audio or audio/visual recording devices
- Laptop computers, televisions or any electronic device that may interfere with technology related services provided by the stadium or for its use
- Drones or Remote-Controlled Model Aircraft (RCMA)
- Laser pens or laser products of any type
- Air horns or any other artificial noise makers other than those approved by the playing teams or their respective conferences
- Animals (excluding service animals, those approved for shows, entertainment, etc.)
- Outside food or beverages of any kind (alcoholic beverages included) except for medical or infant needs
- Coolers/Ice Chests
- Glass, plastic, aluminum & liquid containers
- Balloons, confetti, glitter, objectionable banners or device that may interfere with and/or distract any sports or event participant or stadium guest
- Mask or costumes other than those in support of the playing teams excluding any Stadium Management approved themed events
- Projectiles of any type including frisbees, baseballs and beach balls
- Poles or sticks
- Fireworks or other explosives
- Weapons of any type, including guns and knives
- Any other item deemed unacceptable by Stadium Management

Fans found in possession of the above-mentioned items will be asked to remove the item from the facility or dispose of it. Fans that refuse to comply may be ejected from the facility and may be subject to arrest. Management reserves the right to handle each occurrence on a case-by-case basis. All bags, jackets, and guests are subject to search upon entering the facility. Stadium management at the Liberty Bowl Memorial Stadium and Fairgrounds reserve the right to refuse entry to any guests that attempt to enter under the influence of any intoxicant. The Stadium holds no legal responsibility to any items that are lost or stolen during events. Some events such as concerts and other sanctioned events may have additional prohibited items or a different camera policy. For specific information, please contact the Stadium Office at 901.729.4344.

## Clear Bag Policy

To provide a safer environment for the public and significantly expedite guest entry into the stadium, Liberty Bowl Memorial Stadium will implement a new bag policy in 2017-18 for **all ticketed Stadium events** that limits the size and type of bags that may be brought into the venue.

### Guests will be able to carry the following style and size bag, package or container into the venue:

- Bags that are clear plastic, vinyl or PVC and do not exceed 12" x 6" x 12."
- One-gallon clear plastic freezer bag (Ziploc bag or similar).
- Small clutch bags, approximately the size of a hand, with or without a handle or strap can be taken into the venue with one of the clear plastic bags.
- An exception will be made for medically necessary items after proper inspection.

Prohibited bags include, but are not limited to: purses larger than a clutch bag, briefcases, backpacks, fanny packs, cinch bags, luggage of any kind, non-approved seat cushions or seatbacks \* (see below) computer bags, diaper bags, binocular cases, and camera bags.

Guests will continue to be able to enjoy their tailgate activities in the parking lots and to do so with greater safety and the knowledge that their entry into the venue will be smoother and faster. They also will continue to be able to carry items allowed into the venue, such as binoculars, cameras, and smart phones.

*\*Non-approved seat cushions and seatbacks include large traditional seat cushions that have pockets, zippers, compartments, or covers. Seat cushions and seatbacks must be 18" or less in width with no armrests.*



### **APPROVED BAGS**



### **NON-APPROVED BAGS**

